

A NEIGHBOURHOOD WATCH CROYDON GUIDE



**TO REPORT CRIMES
ANONYMOUSLY CALL**

**0800
555 111**

Contact Crimestoppers to report a crime or sexual harassment without identifying yourself. Crimestoppers is a charity, not the police. They'll ask questions about the crime but won't ask about you.

You can also report crimes anonymously online at:

crimestoppers-uk.org



**NEIGHBOURHOOD WATCH
CROYDON**



**TO REPORT NON-URGENT
CRIMES CALL**

101

**FOR INCIDENTS THAT DON'T
REQUIRE AN IMMEDIATE
RESPONSE**

Contact the police on 101 for non-emergencies, such as reporting:

- A crime that isn't currently happening, like a theft or stolen car
- A minor traffic accident
- Information about possible criminal activity to the police
- Suspected drug use or dealing
- Antisocial behaviour

Report non-urgent crimes online at:

met.police.uk



IN AN EMERGENCY CALL

999

**FOR AN IMMEDIATE
RESPONSE**

Use this phone number in emergency situations to report:

- A crime in progress or a suspect still at the scene
- Violence being threatened
- Immediate danger to a life
- A likely serious public disruption

SILENT 999 CALLS

If speaking would put you or someone else in danger, still call 999, then:

- Cough or tap your device to respond to the operator
- When prompted, press 55 on your mobile phone

The police will try to determine if there is an emergency and your location.

REPORTING CRIME, EMERGENCIES AND ANTISOCIAL BEHAVIOUR IN CROYDON

HEARING OR SPEECH IMPAIRMENT?

Register with the emergency SMS service to contact 999 via the Relay UK text service.

- Download the Relay UK app from Google Play or the Apple Store
- Link your number to the service
- Set your communication preference to hearing- or speech-impaired

To contact 999 using BSL:

- Download the 999 BSL app from the App Store, then press the red "Call 999 Emergency now" button to connect with a live BSL interpreter.
- Online, visit 999bsl.co.uk and press the "Call 999 Emergency" button.



www.cbnwa.com



nhw@cbnwa.com



07454 573453

CBNWA awareness campaign supported by National Neighbourhood Watch



REPORTING SCAMS

If you feel you or someone you know has fallen victim to financial fraud or a scam, contact Action Fraud on:

0300 123 2040

or via its website at:

actionfraud.police.uk

For your initial civil advice call the Citizens Advice consumer helpline on:

0808 223 1133

or use the online form at:

citizensadvice.org.uk

For further advice, email Croydon Trading Standards at:

trading.standards@croydon.gov.uk



YOUR SAFER NEIGHBOURHOOD TEAM

To report antisocial behaviour or other issues affecting you or your area, call **101** or enter your postcode at:

met.police.uk/area/your-area



BRITISH TRANSPORT POLICE

To report harassment, or any crime on public transport that doesn't require an emergency response, download the new mobile app for iPhone or Android:

'Railway Guardian'

or text BTP on:

61016

or call:

0800 40 50 40



REPORTING HATE CRIME

Any crime can be prosecuted as a hate crime if the offender has shown hostility based on race, religion, disability, sexual orientation or gender identity.

To report a hate incident or crime related to hate:

- Call Metropolitan Police Croydon on:

0300 123 1212

- Report via the TrueVision website at:

report-it.org.uk

- Visit Croydon Police Station at 71 Park Lane, Croydon CR9 1BP

Your case will be referred to the Police Community Safety Unit.



NEIGHBOURHOOD WATCH CROYDON

KEEP UP TO DATE ON LOCAL CRIME TRENDS

Croydon Borough Neighbourhood Watch Association provides a proven way to stop crime before it happens by its network of volunteer coordinators acting as a link between the police and local communities. To find out more about what we do and to subscribe to our free digital newsletter, visit us at:

www.cbnwa.com



call:

07454 573453

or email:

nhw@cbnwa.com

POLICE.UK The new official reporting app for policing services in England and Wales

- Report crimes and incidents. Find information on local policing teams, prevention advice and support for victims and witnesses of crime.
- Access information to help you understand the law, explain your options for reporting crime and how you can get help and support.



Police.UK has been delivered by the National Police Chief's Council's Digital Public Contact Programme.



love clean streets

Don't Mess with Croydon

The fast way to report issues, from fly-tipping and abandoned vehicles to graffiti and potholes, straight from your mobile phone

Find it in the App Store or Google Play

